

February 20, 2017

The President and CEO  
**Philippine Health Insurance Corporation**  
Citystate Centre Building,  
709 Shaw Boulevard, Pasig City

Dear Sir:

Greetings!

The undersigned is the President of Dona Alejandra Inc. (DAI for brevity), a duly registered corporation with office at G/F Esna Building, No. 30 Timog Avenue, Quezon City, engaged in information technology systems and applications.

One of the products of DAI is the hospital system having a wide and competitive range of applications such as: (1) hospital wholesale and retail inventory system; (2) hospital fix asset inventory system; (3) hospital human resources information system; (4) out-patient department management system; (5) medical/patient records archiving system, among others.

It has come to DAI's attention that Philippine Health Insurance Corporation (Philhealth) issued Circular No. 038 series of 2012 having for its subject the Accreditation of Health Information Technology Providers. This circular seeks to accredit health information technology providers like DAI, however when DAI inquired for such accreditation information was given that the accreditation has stopped and there was no information given when such accreditation will resume.

DAI would like to ask your good office the following:

- (1) Does it mean, if ever there were companies or individuals accredited, that they are the only ones allowed to monopolize the Health Information Technology industry?
- (2) Does it mean that Health Information Technology providers who failed to be accredited cannot be chosen by any hospital to provide such service?
- (3) When will accreditation resume?
- (4) Is the Philhealth Circular No. 038 series of 2012 still in full force and effect up to this moment?

DAI hopes for your immediate response and attention to our queries. Thank you for your time and patience.

Sincerely,

Benigno Emilio Ramirez  
President